# **NDC Partner Program**

## **LUFTHANSA GROUP**

### TRAVEL TECH PROVIDER DETAILS FOR Servico BVBA



COUNTRY CUSTOMER SEGMENT REGIONS

Belgium Corporate Europe

#### DESCRIPTION

Servico provides a back-office platform which is fully integrated with SPRK booking platform, for the travel sector in Belgium.

#### **CORE SERVICES**

Aggregator	$\bigcirc$	OBE/IBE	$\bigcirc$	Front Office	$\bigcirc$
Mid Office	$\bigcirc$	Back Office		Payment Service	$\bigcirc$
Dynamic Packaging	$\bigcirc$	Duty of Care Provider	$\bigcirc$	Cache Provider	$\bigcirc$
Flight Reservation System / Inventory	$\bigcirc$			Profile Management	$\bigcirc$

#### **FUNCTIONALITIES**

Ticketing: No Refund: No Exchange: No	Searching:	No	Booking:	No	Pricing:	No
	Ticketing:	No	Refund:	No	Exchange:	No
PNR/Order Cancellation: No Branded Fares Display: No Void: No	PNR/Order Cancellation:	No	Branded Fares Display:	No	Void:	No

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

#### CONTACT DETAILS TRAVEL TECH PROVIDER

+32 15 76 74 10 (8 lijnen) info@servico.be https://www.servico.be/ KMO-zone Klein Boom 7 2580 Putte (Mechelen) Belgium

Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

Ancillary Services: -

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